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PTO/SB/82 (10-00)

Approved for use through 10/31/2002. OMB 0651-0035
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

REVOCATION OF POWER OF ATTORNEY OR AUTHORIZATION OF AGENT	Application Number	09/902094
	Filing Date	7/10/2001
	First Named Inventor	Qui, Shi-Yue
	Group Art Unit	
	Examiner Name	
	Attorney Docket Number	08827.0007

I hereby revoke all previous powers of attorney or authorizations of agent given in the above-identified application:

A Power of Attorney or Authorization of Agent is submitted herewith.

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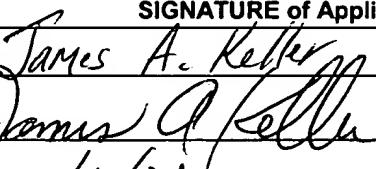
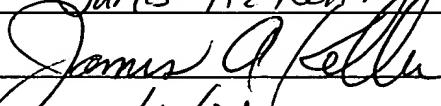
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Assignee of record of the entire interest. See 37 CFR 3.71.
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96)

SIGNATURE of Applicant or Assignee of Record

Name			
Signature			
Date	1/17/03		

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.

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PTO/SB/81 (02-01)

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POWER OF ATTORNEY OR AUTHORIZATION OF AGENT

Application Number	09/902094
Filing Date	7/10/2001
First Named Inventor	Qui, Shi-Yue
Title	Early Warning System in eService Management Systems
Group Art Unit	
Examiner Name	
Attorney Docket No.	08827.0007

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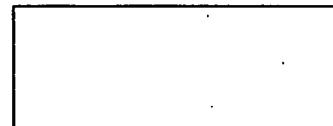
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I am the:

Applicant/Inventor.

Assignee of record of the entire interest. See 37 CFR 3.71.
Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).

SIGNATURE of Applicant or Assignee of Record

Name

James A. Kelley

Signature

James A. Kelley

Date

1-17-03

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required. See below.

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PATENT

IN THE UNITED STATE PATENT AND TRADEMARK OFFICE

In re application of : Qui
For : EARLY WARNING SYSTEM IN eSERVICE
MANAGEMENT SYSTEMS
Serial Number : 09/902094 Received
Filing Date : July 10, 2001 FEB 04 2003
Examiner : Technology Center 2100
Attorney Docket : 08827.0013

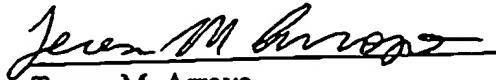
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Washington, DC 20231

Dear Sir:

The undersigned attorney hereby authorizes DIGIPAT, its representatives, Terry Kramer, Jackie Brown, Jon James, Victor Telleria, William Rhodes and Darren Richardson of 2001 Jefferson Davis Highway, Suite 1111, Arlington, Virginia 22202, to inspect and make copies of the file for the above-identified application. Copies of the executed Revocation of Power of Attorney or Authorization of Agent, Power of Attorney or Authorization of Agent, and Statement Under 37 C.F.R. § 3.73(b) for this application are attached.

Respectfully submitted,


Teresa M. Arroyo
Reg. No. 50,015

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Date: January 28, 2003